

How to Reset Your Password

Follow these 6 steps in sequence to activate your Nivesh Mitra 3.0 account.

Important: If you have an existing NM 2.0 account, a one-time password reset is required before logging into NM 3.0. Your applications and data are completely safe — only your login password needs to be updated.

1

Visit NM 3.0 Login Page

Open the NM 3.0 portal in your browser and enter your existing NM 2.0 User ID and password to proceed.

■ A pop-up window will automatically appear prompting you to reset your password.

2

Click 'Yes' on the Pop-up

When the pop-up appears, select the **'Yes'** option to confirm you want to reset your password.

■ You will be automatically redirected to the *Forgot Password* page.

3

Enter Your User ID

On the *Forgot Password* page, type your existing NM 2.0 User ID exactly as registered, then click **Submit**.

✓ **OTP will be sent to your registered email address.**

4

Verify Your OTP

Check your registered email inbox for the One-Time Password (OTP). Enter the OTP in the field provided and click **Submit**.

■ *OTP is valid for a limited time only — complete this step promptly.*

5

Create a New Password

Enter your new password and confirm it on the *Change Password* page. Click **Save** to complete the update.

■ *Choose a strong password with uppercase, lowercase, numbers, and special characters.*

6

Login to NM 3.0

Return to the NM 3.0 login page and use your newly created password to sign in and access all services.

✓ **Your account is now fully set up and ready to use.**

■ Didn't Receive the OTP?

1. Check your **Spam or Junk folder** first — automated emails are often filtered there.
2. Ensure your registered email address is active and accessible.
3. If the OTP is still not found, contact the **NM Helpdesk** to verify your registered email.
4. **Never share your OTP** with anyone, including helpdesk staff.